



Coronavirus Statement

Dear valued customers,

Following the spread of the Coronavirus we wanted to provide reassurance that we are taking every appropriate action possible to safeguard our customers and our staff in order to maintain our high standard of service to you during these uncertain times.

Please see below details of measures the company is taking, effective immediately in order to best protect our staff as well as our customers to try and reduce the impact the Coronavirus has on our service to you. We hope you understand these measures and we appreciate your co-operation in helping keep you and our staff safe.

Internal measures have already been implemented following the Government guidance regarding improved hygiene protocols and to reduce contact between employees across all levels.

Delivery of samples

In order to reduce contact and help protect both our staff and you, please kindly follow the below procedure when delivering or collecting samples to and from the Store.

Delivering Samples: All samples must only be delivered to the Sample Store at Unit 16. Please advise the storeman you have samples to drop-off and then wait outside for him to bring the trolley to your vehicle and leave it for you to fill. Please then fill the trolley with your samples and leave the trolley outside for the storeman to collect afterwards.

Collecting Samples: All samples must only be collected from the Sample Store at Unit 16. Please advise the storeman you have samples to collect and then wait for them to bring the samples outside to your vehicle.

Office access

If you need to speak with someone regarding any existing or new work, we ask that you please do so via email or telephone where possible. Should you need to visit the office face to face, please call the office first to arrange this so that measures can be taken to ensure everyone's health and well-being can be protected.

We are working extremely hard to continue to provide high standards of service to you and want to reassure you that we are taking every measure we can to reduce the impact to services. We will keep you informed of any changes as soon as possible.

If you have any queries or wish to discuss any of this, please do not hesitate to contact us.