



Soil Property Testing Ltd.



Coronavirus Statement

Dear valued customers,

We want to provide reassurance that we are continuing to take appropriate action to safeguard our customers and our staff in order to maintain our high standard of service to you.

Please see below details of measures the company is taking, in order to best protect our staff as well as our customers, so we can continue to reduce the impact that Coronavirus has on our service to you. We appreciate your co-operation in helping keep you and our staff safe.

Delivery of samples

In order to continue to help protect both our staff and you, please kindly follow the below procedure when delivering or collecting samples to and from the Store.

Collecting/Delivering Samples: All samples must only be collected/delivered to the Sample Store at Unit 16. Please ring the bell at Unit 16 and wait outside for a member of staff, they will then collect the samples from you or bring you the samples if you're collecting.

Logging Samples in the Store

Prior to entering the store, you must have your temperature checked by a member of staff, once this has been done you will be permitted access. Please use the hand washing facilities provided and then gloves must be worn for the duration of your visit. Face masks are not required if both office doors are open and therefore providing ventilation. When weather conditions do not allow for the doors to be kept open then face masks must be worn whilst logging in the store office.

Office access

If you need to speak with someone regarding any existing or new work, we continue to ask that you do so via email or telephone where possible. Should you need to visit the office face to face, please call the office first to arrange this so that measures can be taken to ensure everyone's health and well-being can be protected.

Visitors

Please ensure you have scheduled your visit with management prior to attending. Visitors are to report to Unit 18 upon arrival, here you will have your temperature taken prior to entry. Once this has been checked and you have been authorised to enter, please use the hand sanitiser provided. You will then be required to complete a company Track & Trace form which must be given to management before you leave.

We are working extremely hard to continue to provide high standards of service to you and want to reassure you that we are taking every measure we can to reduce the impact to services. We will keep you informed of any changes as soon as possible.

If you have any queries or wish to discuss any of this, please do not hesitate to contact us.

Directors: J.C. Garner BEng (Hons)FGS. W. Johnstone A. Butcher BSc (Hons) D. Sabnis S. Hand
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